



Atlassian User Groups



NIGEL ROCHFORD • MANAGING DIRECTOR • NEW VERVE CONSULTING • @NEW_VERVE



Welcome to the first AUG in Scotland!

Agenda

Welcome!

Highlights from AtlasCamp 2016

Improving collaboration between Dev and IT – Bug journeys at Skyscanner

Refreshments!

Confluence: Introducing agile working to an 160 year old company (ICAS)

A developer's journey of Atlassian tools at M&G



Welcome!

Introductions

What's an AUG?

Seeking an AUG Leader!

Highlights from AtlasCamp 2016



Introductions



Unleash the power in every team!

- 13 years making kickass software!
- 51,000 customers
- 6 offices in 5 countries
- 1,400+ employees and growing
- 1% donated of all profit & time
- 12 products
- 107 user groups

JIRA Software Confluence FishEye Crucible
 JIRA Core HipChat Clover SourceTree
 JIRA Service Desk Bitbucket Bamboo Crowd



New Verve Consulting



Project Management

Beginning-to-end agile project management services for large-scale and complex software.

Atlassian Services

Representing Atlassian in Scotland:

- Application Licenses
- Cloud Consulting
- Managed Services

What's an AUG?

Atlassian User Groups



Give and get help



Meet Atlassian gurus



Hear it hear first!

Atlassian User Groups



Give and get help

Discuss and share solutions, resources, and insights



Meet Atlassian gurus

Learn from other Atlassian users' experience



Hear it here first!

Be the first to know about new Atlassian products

More than

10,000

**people take part in AUGs
in more than 25 countries!**

Seeking an AUG Leader!



What do AUG leaders do?



Schedule and plan



Ensure good meetings



Share!



What do AUG leaders do?



Schedule and plan

Aim to meet every month or at least 4 times a year



Ensure good meetings

Make them fun and share interesting content!

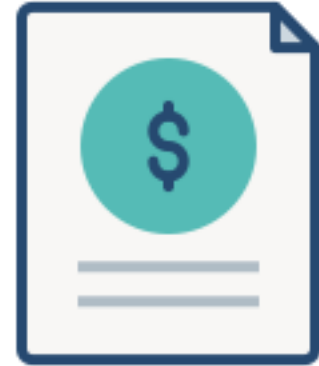


Share!

Share feedback and best practices with the community



What's in it for me?!



Discounts

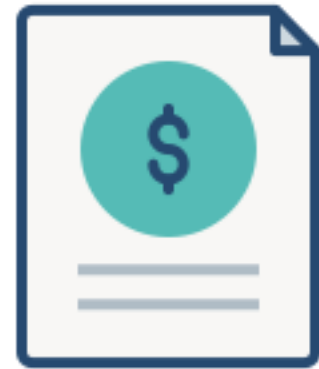


Swag!



Inside knowledge

What's in it for me?!



Discounts

Free ticket to Atlassian Summit



Swag!

T-shirts, hoodies, and more...



Inside knowledge

Early access to new products

Find out more...

aug.atlassian.com

Highlights from AtlasCamp 2016





Cloud

Big investment in Cloud and Atlassian Connect = exciting new add-ons!

Mobile!

Work from anywhere with the new JIRA Software and Confluence apps!

Product Highlights

Bitbucket Pipelines, JIRA Kanban planning, collaborative editing in Confluence, HipChat Connect...



The logo for Atlassian Cloud, featuring a blue stylized 'A' icon followed by the text 'Atlassian Cloud' in a bold, blue, sans-serif font.

Atlassian Cloud

Atlassian Cloud



Cloud Growth



Mobile



New Connect APIs



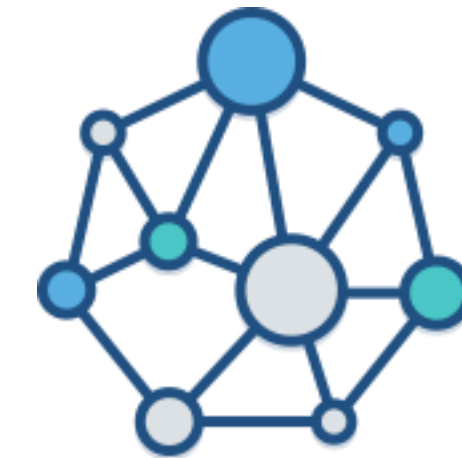
Cloud Growth

Big growth = more investment



Mobile

New iOS apps for JIRA and Confluence



New Connect APIs

= exciting new add-ons!

More than

50%

**of customers now
collaborate in the Cloud**



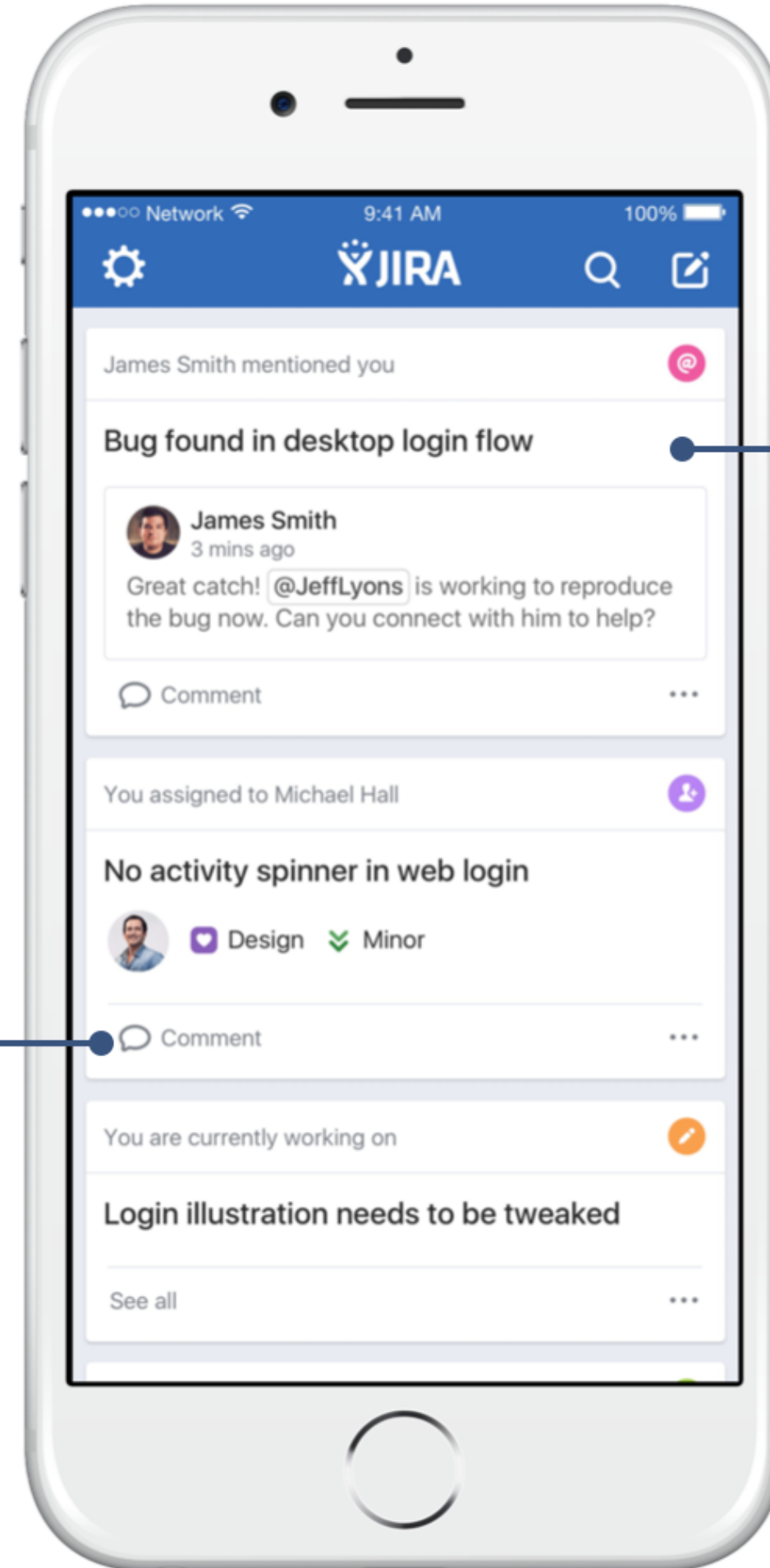
Mobile for JIRA Software and Confluence

Work from anywhere

Available now in Cloud



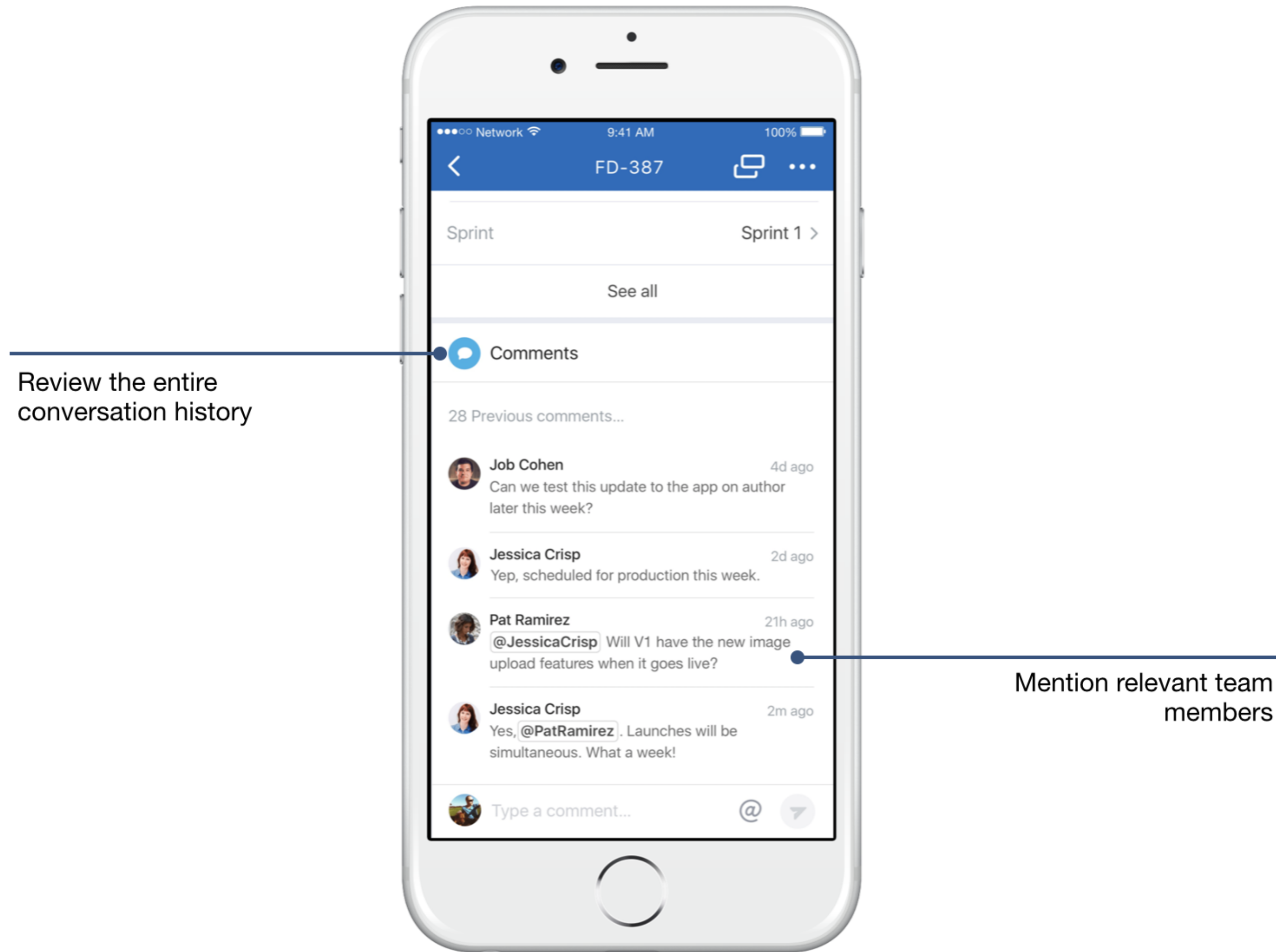
Track what's important



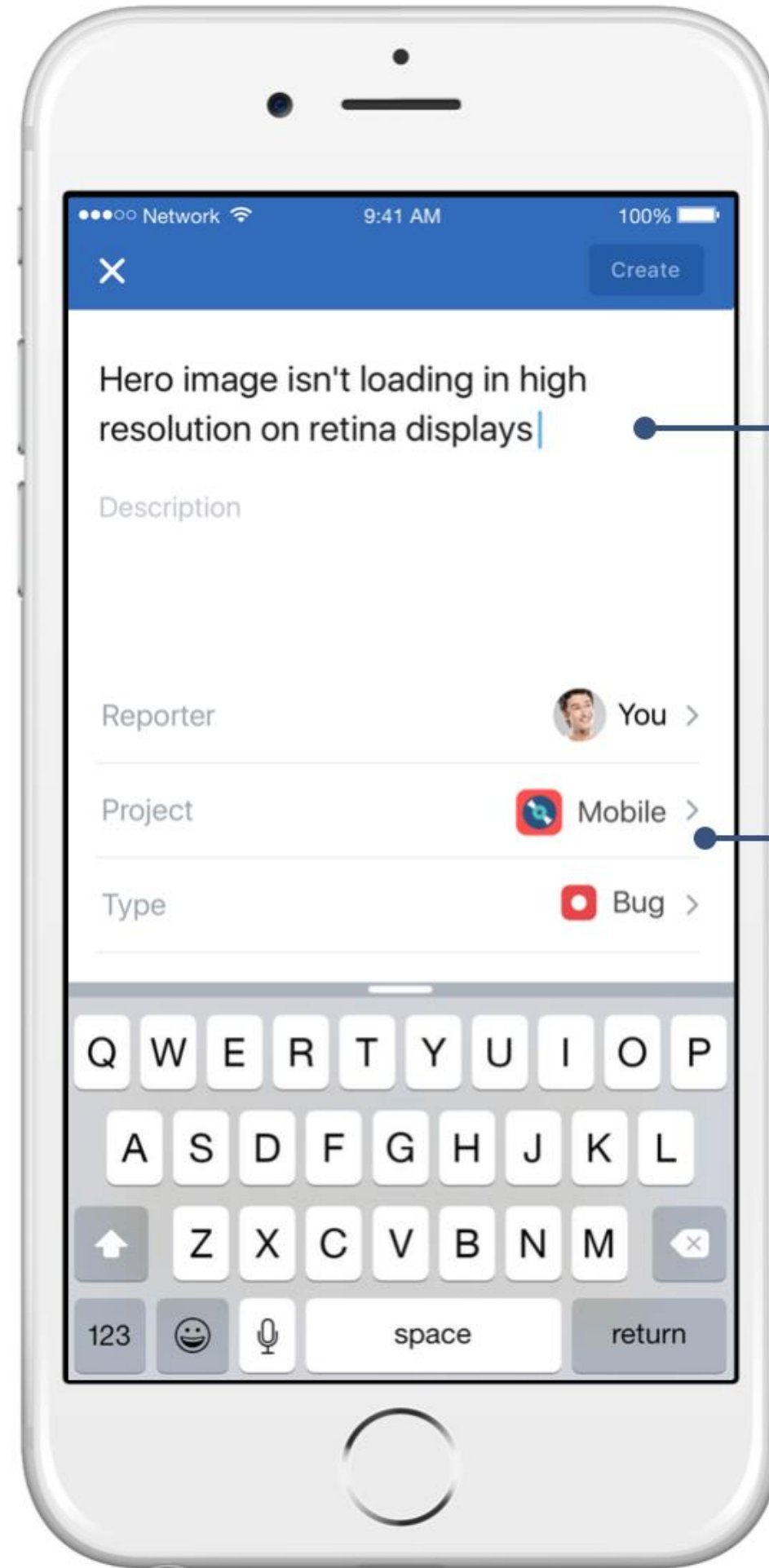
Monitor all important project activity

Add comments and answer questions

Join the conversation from anywhere



Capture and assign issues



Create issues and add important details

Specify reporter, project, issue type, and more

JIRA Software - New Cloud Add-Ons



Epic Sum Up

by [APTIS GmbH](#)



Planning Poker

by [Lizard Brain UG](#)



Agile Retrospectives

by [Lizard Brain UG](#)

JIRA Software - New Cloud Add-Ons



Epic Sum Up

by [APTIS GmbH](#)

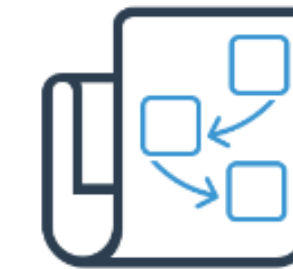
Aggregate data
by Epic



Planning Poker

by [Lizard Brain UG](#)

Multiplayer
Planning Poker ®



Agile Retrospectives

by [Lizard Brain UG](#)

Scrum retrospectives for
distributed teams

JIRA Software - Kanplan!

Kanban Backlog

Turn your wasteland into a backlog list!

The screenshot shows the JIRA Kanban board interface for the 'Travelassian Android App' project. On the left, a navigation menu is visible with options: Backlog LABS (highlighted), Kanban board, Releases, Reports, Components, and Test sessions. Below this are project shortcuts including 'Travelassian Bitbucket Repo', 'Travelassian Hipchat Room', 'Travelassian Team Org', 'Development Guide', 'Spotify Team Playlist', and 'Travelassian Roadmap'. The main area is titled 'Kanban board' and features quick filters for 'Cassie Owens', 'Kevin Campell', 'Alana Grant', 'Only My Issues', and 'Recently U'. The board is divided into two columns: '60 To Do' and '4 In Progress'. Each task card includes a JIRA ID, a description, a priority indicator (up or down arrow), a status bar, and an assignee's profile picture. Tasks in the 'To Do' column include: TIA-57 (Design App Icons), TIA-59 (Design 'Search Flights' Window), TIA-55 (Inviting Internal and external Testers), and TIA-15 ([One Way] Implement 'Departure Airport' and 'Arrival Airport' text input fields). Tasks in the 'In Progress' column include: TIA-51 (Setting the Target Devices), TIA-12 ([Round Trip] Implement 'Traveler(s)' Model view), TIA-11 ([Round Trip] Implement 'Departure date' and 'Arrival date'), and TIA-4 (Create a Web Service that let's you search for Flights).

Kanban Board

Team continues to select & move tasks through the workflow

Kanplan = The Best of Both Worlds

The screenshot displays a Jira Backlog interface. At the top, the title "Backlog" is shown with a "Board" dropdown menu. Below the title, there is a search bar and "QUICK FILTERS" including "Cassie Owens", "Kevin Campell", "Alana Grant", "Only My Issues", and "Recently Updated". The main area shows a list of 60 issues. The second issue, TIA-10, is selected and highlighted. To the right of the list, a detailed view for TIA-10 is shown, including its title, description, and various metadata fields.

Backlog 60 issues

- ↓ TIA-50 Setting the Version Number and Build String
- ↓ TIA-10 [Round Trip] Implement "Departure Airport" and "Arrival Airport" te>
- ↓ TIA-25 [Multi-City] Implement "Delete Flight" functionality
- ↑ TIA-53 Create an iTunes Connect Record for TestFlight Beta Testing
- ↑ TIA-6 [Round Trip] "Search Flights" screen
- ↑ TIA-13 As a user, I want to be able to search for one way flights.
- ↑ TIA-20 As a user, I want to be able to search multi-city flights
- ↑ TIA-28 Connect UI to backend
- ↑ TIA-35 Flight Summary & Price Details
- ↑ TIA-48 Configuring Identity and Team Settings
- ↓ TIA-24 [Multi-City] "Add Flight" functionality
- ↑ TIA-54 Upload a prerelease Build
- ↑ TIA-44 Create a confirmation window

Travelassian Android App / TIA-10

[Round Trip] Implement "Departure Airport" and "Arrival Airport" text input fields

Details

Status: **TO DO**

Component/s: UI

Labels: None

Affects Version/s: Travelassian 1.0.0

Fix Version/s: Travelassian 1.0.0

Epic: **Round Trip Search**

People

Reporter: Tareq aljaber [Administrator]

Assignee: Unassigned

Confluence - New Cloud Add-Ons



Salesforce Connector

by [ServiceRocket](#)



MindMeister Mind Maps

by [MeisterLabs](#)



Google Drive Connector

by [//SEIBERT/MEDIA](#)

Confluence - New Cloud Add-Ons



Salesforce Connector

by [ServiceRocket](#)

Integrate Confluence
Cloud with Salesforce



MindMeister Mind Maps

by [MeisterLabs](#)

Intuitive mind mapping in
Confluence Cloud



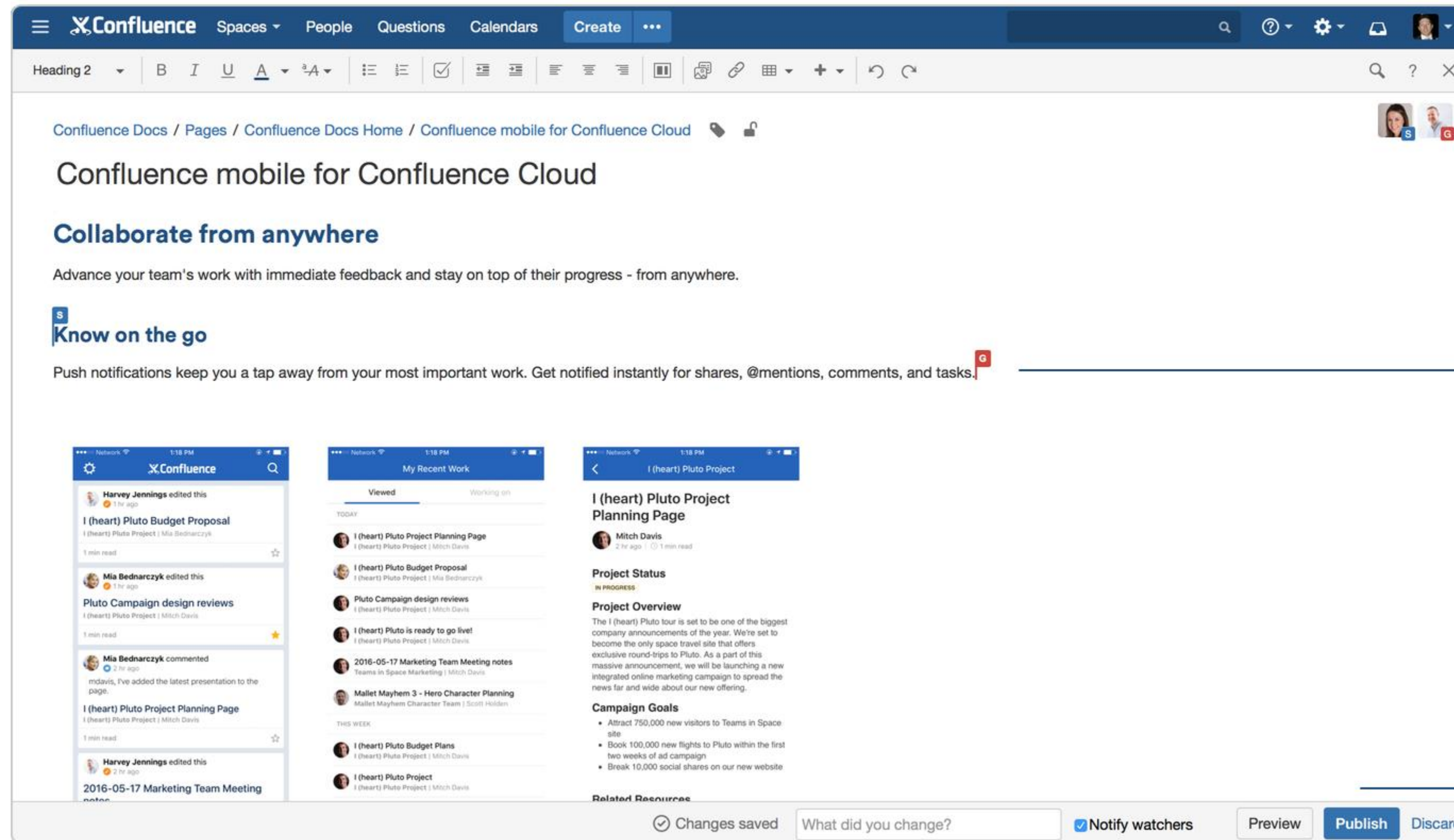
Google Drive Connector

by [//SEIBERT/MEDIA](#)

Embed your Google
Drive files

Confluence - Collaborative Editing

Publish later
Finish editing whenever you like, and resume any time.



Who's editing?
See who's collaborating with you now.

Cursor position
See where others are working in the page.

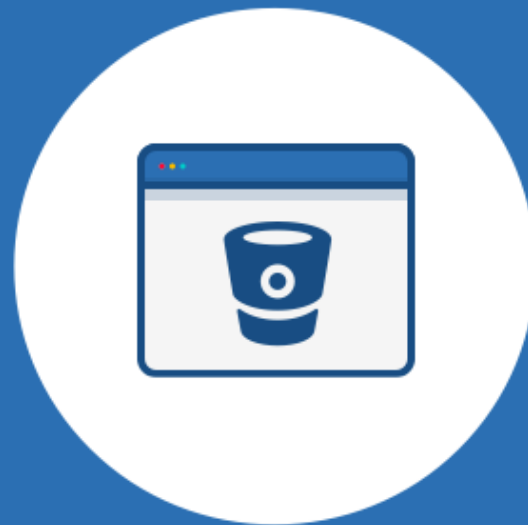
Ready to go?
Publish your changes when you're ready.



Other Product Highlights

Continuous delivery inside Bitbucket Cloud

Bitbucket Pipelines



One tool,
one
platform



Fast
feedback



Configuration
as code

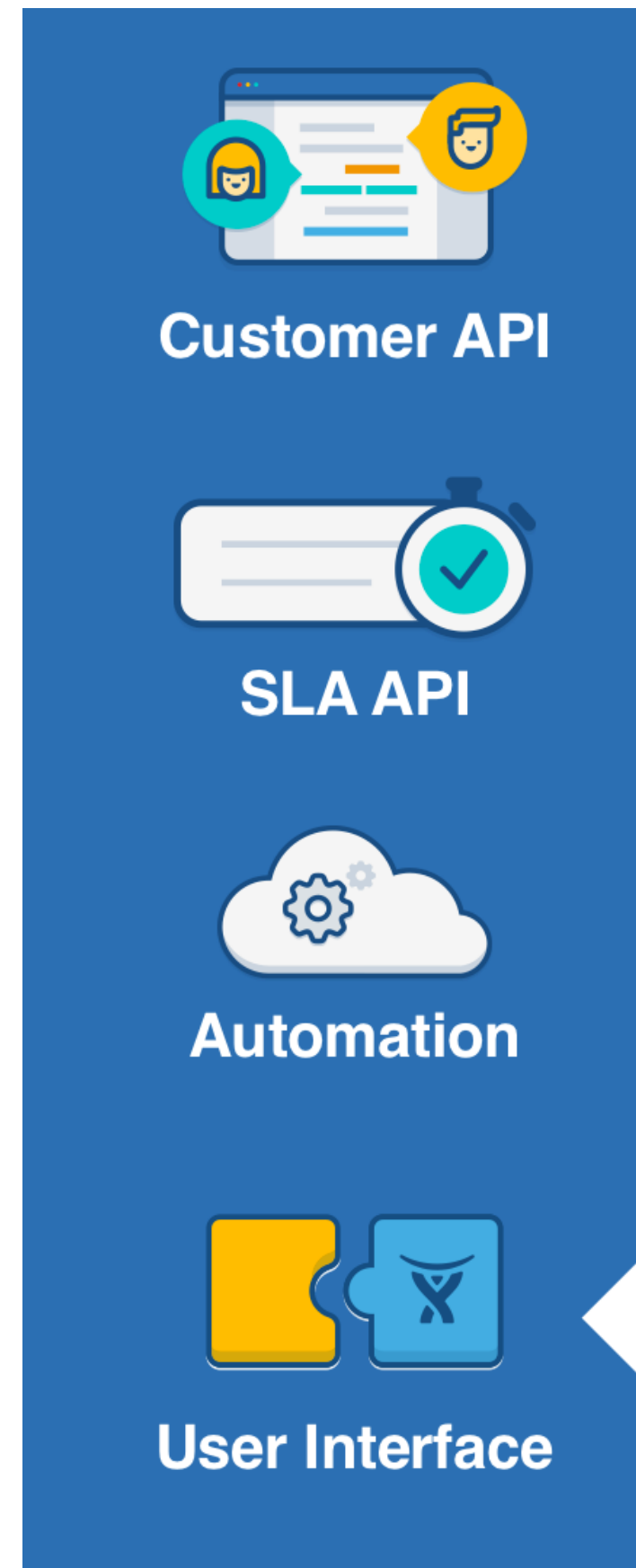


Ecosystem
integrations

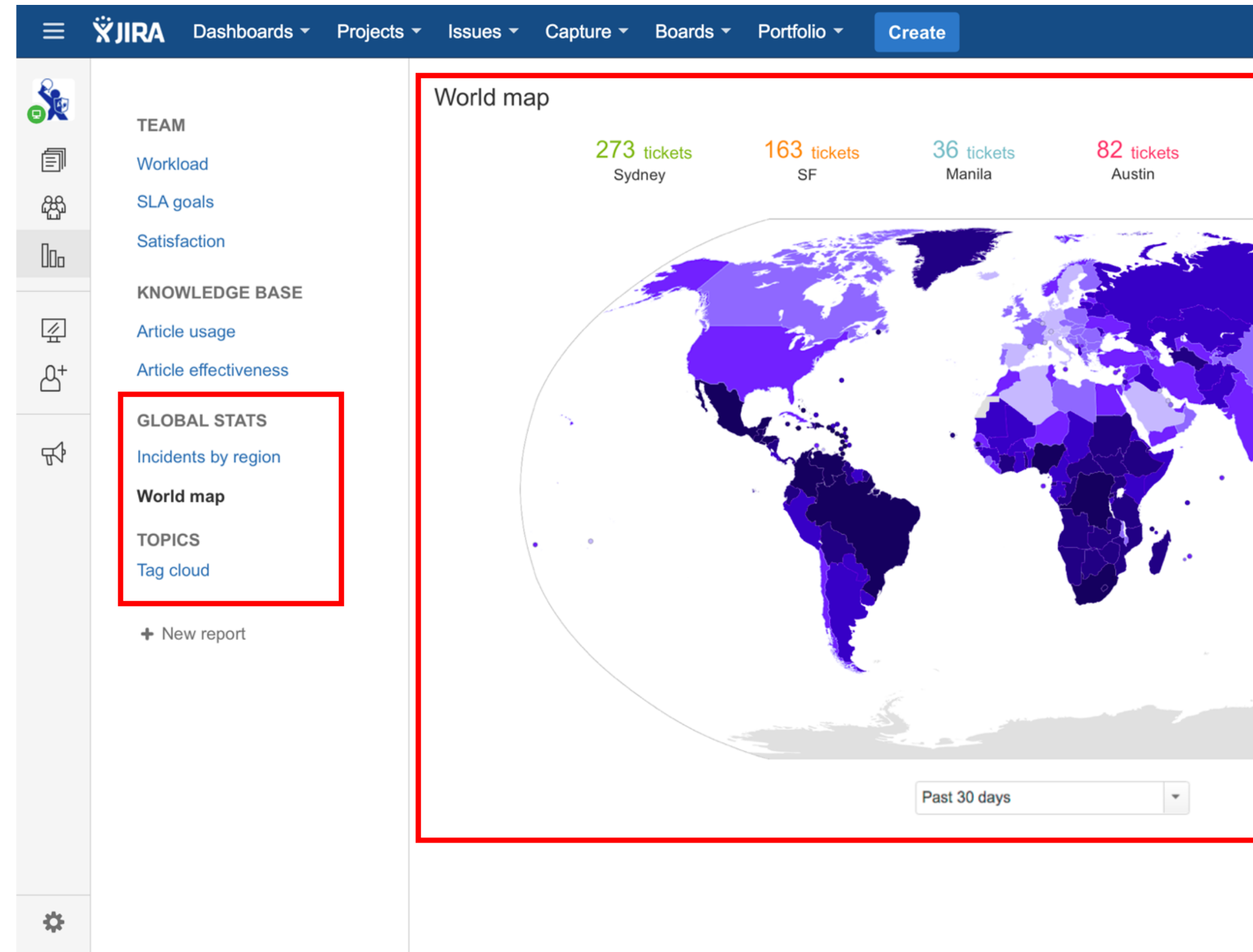
Bitbucket Pipelines (Beta)



JIRA Service Desk - New REST API



- Customer API
- SLA API
- Automation
- User Interface



JIRA Dashboards ▾ Projects ▾ Issues ▾ Capture ▾ Boards ▾ Portfolio ▾ Create

- TEAM
 - Workload
 - SLA goals
 - Satisfaction
- KNOWLEDGE BASE
 - Article usage
 - Article effectiveness
- GLOBAL STATS**
 - Incidents by region
 - World map**
- TOPICS
 - Tag cloud
- + New report

World map

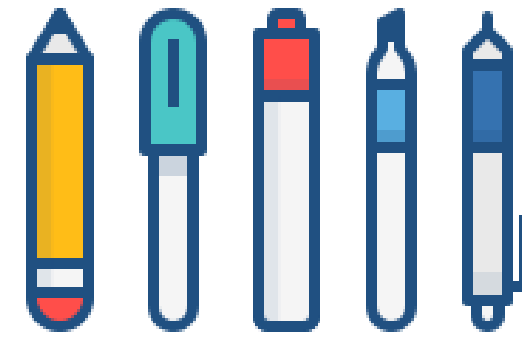
273 tickets	163 tickets	36 tickets	82 tickets
Sydney	SF	Manila	Austin

Past 30 days

JIRA Service Desk - Add-On Possibilities...



Telephony



Customize your Portal



SLA Reporting

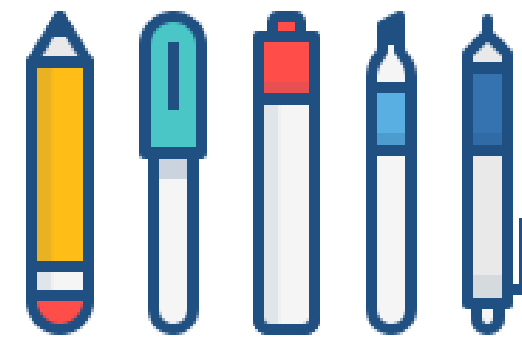
JIRA Service Desk - Add-On Possibilities...



Telephony

Triage your support phone calls!

CallCenter by [Wittified Atlassian Add-ons](#)



Customize your Portal

Create a tailored interface that matches your company's branding



SLA Reporting

Get detailed SLA information and produce your own reports

 **JIRA Service Desk**

15,000 Teams

**Fastest growing product
in Atlassian history**

Key Takeaways...



AUG Leader

AUGs should be community-led: we need a leader!

Cloud

- iOS apps for JIRA & Confluence
- New add-ons built on new APIs
- Kanplan in JIRA
- Collaborative editing in Confluence

Other Product News

- Bitbucket Pipelines
- JIRA Service Desk REST API





Thank you!



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