



# Atlassian User Groups



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**Welcome to the 2nd Scottish AUG!**

# Agenda

**What's an AUG?**

**How Tempo adds value to JIRA**

**Refreshments!**

**Customer Engagement In JIRA Service Desk: Moving Beyond Email**

**Micro Talks**

**Roundup and Networking**



# What's an AUG?



# Atlassian User Groups



**Give and get help**



**Meet Atlassian gurus**



**Hear it hear first!**

# Atlassian User Groups



## Give and get help

Discuss and share solutions, resources, and insights



## Meet Atlassian gurus

Learn from other Atlassian users' experience



## Hear it here first!

Be the first to know about new Atlassian products

**More than**

**10,000**

**people take part in AUGs  
in more than 25 countries!**



# Enjoy!



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